ROYAL CLUB VICTORIA,ELENITE

ALL INCLUSIVE

SUMMER 2020



OUR PROMISE

Our primary goal is to make your vacation an extraordinary memory.
For us, it is essential to know whether you need our special attention. We will listen to you and find a solution. We offer many ways for you to share your opinion during your stay and after.
GUEST RELATIONS
guestrelations@victoriagroup.bg

IDENTIFICATION

All guests on All Inclusive board must be identified by their plastic bracelets.
Bracelets must be returned when leaving the hotel. Lost bracelet is charged 30.00 BGN for a new one.
Hotel passports are required from all guests to access the main restaurant during the main meals (breakfast, lunch, and dinner).

COVID-19 MEASURES

Our guests' safety is important to us, so our team accepted additional rules and anti-epidemic measures for prevention and control on the territory of the complex and the adjacent sites, all compliant and by the recommendations of health authorities. All measures here: www.victoria-group.bg/covid-19-measures-and-safety-standards/?lang=en

Version: 25.06.2020. The hotel reserves the right to make changes.
Please, always double-check if you are using the latest version at www.victoriagroup.bg/hotel-packages-descriptions/?lang=en

POOL & BEACH

ON THE TERRITORY OF THE COMPLEX

SUNBED AND PARASOL

WORKING HOURS 09.00 – 18.00

They are a part of the All Inclusive board and can be used on the each swimming pool in front of the corresponding hotel, subject to availability. Umbrella and sunbed might be used free of charge on the beach only in front of Royal Bay hotel, subject to availability.

All umbrellas and sunbeds are arranged according to the requirements of the Ministry of Tourism.

IMPORTANT! Towels placed on sunbeds in advance are considered to be forgotten, and our staff will remove them.

RESTAURANTS

MAIN RESTAURANT IN THE HOTEL YOU ARE STAYING

BREAKFAST– 7.30 – 10.00 | LUNCH – 12.30 – 14.30 | DINNER – 18.30 – 21.00 | If necessary, hourly sittings and extension of working hours will be applied to avoid crowding.

Buffet, salads, soups, starters, main dishes, desserts, fruit, non-alcoholic beverages, beer, wine, coffee/tea at breakfast.

A-LA CARTE RESTAURANTS

Fixed 4 component A-la carte menu (salad, starter, main course and dessert) and All-inclusive alcoholic and non-alcoholic beverages.
The A-la carte package is available and outside the All Inclusive with a extra charge - 29.00 BGN per adult, 14.00 BGN per child







MEDITERRANEAN RESTAURANT
WORKING HOURS 18.00 – 22.30 | 01.07 - 01.09 |
European and Mediterranean cuisine

ITALIAN RESTAURANT PIZZA AND PASTALA PIZZERIA IL CERVO
WORKING HOURS 18.00 – 22.30 | 03.06 - 15.09 |
Italian cuisine

HOW TO BOOK A LA CARTE RESTAURANTS

A-la carte restaurants become a part of your All Inclusive programme with minimum 4 nights stay. To use this service a preliminary booking is required. Reservations are made in the mornings with the Guest Relations Officer in the hotel you are staying and according the occupancy of the restaurants.
The number of visits included in you package depends of the length of your stay.

From 4 to 7 nights - 1 visit
From 8 to 15 nights - 2 visits
Over 15 nights - 3 visits

IMPORTANT!
A la carte restaurants seats are limited and are subject to availability.
A la Carte reservations are only available with your hotel passport. If you forget or lose your hotel passport, you will not be able to visit the A-la Carte restaurants.

SNACKS & DRINKS
ON THE TERRITORY OF THE COMPLEX

GYROS CENTRAL ALLEY
WORKING HOURS 10.00 – 17.00 | 10.07 - 20.09 |
Gyros

HOT-DOG, SPRING ROLLS CENTRAL ALLEY
WORKING HOURS 10.00 – 17.00 | 01.06 - 20.09 |
Hot dog and spring rolls / mini roll of crusts with filling /

POOL BAR ROYAL PARK
WORKING HOURS 10.30 – 17.00 | 01.07 - 20.09 |
Burgers, ice-cream, beer, non-alcoholic beverages, juices, coffee, cappuccino and hot chocolate.



BARS
ON THE TERRITORY OF THE COMPLEX

LOBBY BAR IN THE HOTEL YOU ARE STAYING
WORKING HOURS 10.00 – 24.00
Bulgarian alcoholic and non-alcoholic beverages, beer, wine, coffee, cappuccino, hot chocolate, tea and confectionery.

POOL BAR ATLANTIDA
WORKING HOURS 10.00 – 17.00 | 15.07 - 15.09 |
Ice-cream, beer, non-alcoholic beverages, coffee and tea





ANIMATION, SPORT ACTIVITEIS & AQUA PARK
ON THE TERRITORY OF THE COMPLEX

FROM: 10.07
Daily program with various entertaining activities and evening show once a week.
In connection with Covid-19, the animation will be held only outdoors!

AQUAPARK ATLANTIDA
WORKING HOURS 10.00 – 17.00 | 15.07 - 15.09
Sunbeds and umbrella at Aqua Park might be used free of charge, subject to availability.



KIDS CLUB
WORKING HOURS 10.00 – 12.00 and 15.00 – 17.00| 10.07 - 15.09
Welcomes children between 4 and 12 years old
It will work with reduced capacity and physical distance
DAY OFF: Monday

FITNESS CENTER & TABLE TENNIS
WORKING HOURS 09.00 – 19.00 | 15.06 - 15.09 |



TENNIS
WORKING HOURS 09.00 – 21.00 | 01.06 - 15.09 |
Free of charge using of the court.

ADDITIONAL SERVICES OUTSIDE THE ALL INCLUSIVE PACKAGE
IN THE TERRITORY OF THE COMPLEX

ROOM SAFE
Free

SPA CENTER HOTEL ROYAL CASTLE
Access for an additional fee to the indoor pool, sauna, steam bath, ice bucket, massages, etc.

PARKING
Parking price – 12.00 BGN per day, per car. Parking spaces are subject to availability and reservation is not possible.