ALL INCLUSIVE

Summer 2018

ROYAL CLUB VICTORIA
ELENITE ****

OUR PROMISE

To make your vacation a wonderful memory is our main goal. For us, it is important to know whether you need our special attention. We will listen to you and find a solution. We offer many ways for you to share your opinion during your stay and after.

GUEST RELATIONS SERVICES **guestrelations@victoriagroup.bg**

ONLINE FEEDBACK SYSTEM, which you can access via tablets located in the hotels and key points round the complex, via the internet network in the resort, through the official site of Victoria Group® Hotels and Resorts **www.victoriagroup.bg** , or if you leave your e-mail.

HOW TO BOOK

A LA CARTE RESTAURANTS

A la carte restaurants become a part of your All-inclusive programme with minimum 4 nights stay. To use this service a preliminary booking is required. Reservations are made with the Guest Relations Officer in the hotel you are staying and according the occupancy of the restaurants. The number of visits included in you package depends of the length of your stay.

From 4 to 7 nights - 1 A-la Carte restaurant

From 8 to 15 nights - 2 A-la Carte restaurants

Above 15 nights - 3 A-la Carte restaurants

IMPORTANT!

The seats in the A-la Carte restaurants are limited and are subject to availability.

A-la Carte reservations are only available with your meal card. If you forget or lose your card, you will not be able to visit the A-la Carte restaurants.

IDENTIFICATION

All guests on All-inclusive board must be identified by their plastic bracelets. Bracelets must be returned when leaving the hotel. Lost bracelet is charged BGN 30 for a new one.

BEACH, POOLS, AQUAPARK

ON THE TERRITORY OF THE COMPLEX



SUNBED AND PARASOL

WORKING HOURS | 09.00 – 18.00|

They are a part of the All inclusive board and can be use them on the dedicated for that locations, each swimming pool in the complex, and the Aqua park Atlantida, subject to availability. Please do not reserve sunbeds in advance by leaving towels or other personal belongings, as you obstruct the work of our employees, looking after the comfort of all guests in the resort. Towels placed on sunbeds in advance are considered to be left over and are removed.

RESTAURANTS





MAIN RESTAURANT IN THE HOTEL YOU ARE STAYING

BREAKFAST – 7.30 – 10.00 | LUNCH – 12.30 – 14.30 | DINNER – 18.00 – 21.00

Buffet, salads, soups, starters, main dishes, desserts, fruit, non-alcoholic beverages, beer, wine, coffee/tea at breakfast.

A LA CARTE RESTAURANTS

RESTAURANT SOZOPOL

WORKING HOURS 18.00 – 22.30 | 15.05 - 15.09 |

Bulgarian traditional cuisine, Bulgarian alcoholic and non-alcoholic beverages, beer and wine. Branded alcohol and wines are paid.

MEDITERRANEAN RESTAURANT

WORKING HOURS 18.00 – 22.30 | 01.06 - 01.09 |

European and Mediterranean cuisine, Bulgarian alcoholic and non-alcoholic beverages, beer and wine. Branded alcohol and wines are paid.

ITALIAN RESTAURANT PIZZA AND PASTA

LA PIZZERIA IL CERVO

WORKING HOURS 18.00 – 22.30 | 15.05 - 25.09 |

Pizza and pasta, Bulgarian alcoholic and non-alcoholic beverages, beer and wine. Branded alcohol and wines are paid.

SNACKS AND DRINKS

ON THE TERRITORY OF THE COMPLEX

SWEET SHOP PHILIPOPOLIS

WORKING HOURS 16.00 – 22.00 | 20.05 - 20.09 |

Cookies, sweets, waffles, Bulgarian alcoholic and non-alcoholic beverages, beer and wine

GELATERIA

WORKING HOURS 10.00 – 16.30 | 01.06 - 20.09 |

Ice cream

HOT DOG PROMENADE

WORKING HOURS 10.30 – 17.00 | 01.06 - 20.09 |

Hot dog and non-alcoholic beverages

MINI PANCAKES PROMENADE

WORKING HOURS 10.30 – 17.00 | 01.06 - 15.09 |

Mini pancakes, non-alcoholic beverages, juices

POPCORN PROMENADE

WOKING HOURS 10.00 – 17.00 | 01.06 - 15.09 |

Popcorn

BAR ORANGE

WORKING HOURS 10.00 – 17.00 | 01.06 - 15.09 |

Different types of juice and cold tea



THE MUSHROOM BETWEEN ROYAL PARK AND ANDALUCIA

WORKING HOURS 10.30 – 17.00 | 01.06 - 15.09 |

Doughnuts, beer, non-alcoholic beverages, juices and coffee

WAFFLES SWIMMING POOL ANDALUSIA

WORKING HOURS 10.30 – 17.00 | 01.06 - 15.09 |

Waffles

BAR AMPHITHEATER

WORKING HOURS 15.00 – 21.00 | 01.06 - 15.09 |

Doughnuts, non-alcoholic beverages, juices, coffee, cappuccino and hot chocolate.

BURGERS WITH FRENCH FRIES POOL BAR ROYAL PARK

WORKING HOURS 10.30 – 17.00 | 01.06 - 20.09 |

Burgers, non-alcoholic beverages, juices, coffee, cappuccino and hot chocolate.

STUFFED/JACKET POTATOES SUMMER TERRACE CETNRAL POOL VILLAS

WORKING HOURS 11.00 – 16.00 | 01.06 - 15.09 |

Stuffed/jacket potatoes

FORNETTI AQUA PARK ATLANDTIDA

WORKING HOURS 11.00 – 16.00 | 01.06 - 15.09 |

Fornetti

POOL BAR ATLANTIDA

WORKING HOURS 10.00 – 17.00 | 01.06 - 15.09 |

Beer, non-alcoholic beverages, coffee and tea



BARS

ON THE TERRITORY OF THE COMPLEX

LOBBY BAR IN THE HOTEL YOU ARE STAYING

WORKING HOURS 10.00 – 24.00

Bulgarian alcoholic and non-alcoholic beverages, beer, wine, coffee, cappuccino, hot chocolate and tea.

ANIMATION HALL BROADWAY

WORKING HOURS 18.00 – 23.00 | 01.06 - 15.09 | DAY OFF: Monday

Bulgarian alcoholic and non-alcoholic beverages, beer and wine.

Last order - 22.45.

NIGHT CLUB GALAXY

WORKING HOURS 22.00 – 02.00 | 01.06 - 20.09 |

Bulgarian alcoholic and non-alcoholic beverages, beer and wine.

ANIMATION, SPORT ACTIVITEIS

ON THE TERRITORY OF THE COMPLEX

Elenite Holiday Village offers a team of professional animators. Daily programme includes different sports and entertaining activities – darts, beach volleyball, aerobics, water gymnastics, water polo, etc.
DAY OFF – Monday,

AQUAPARK ATLANTIDA

WORKING HOURS 09.00 – 18.00 | 01.06 - 15.09 |



KINDERGARTEN CLUB ALADIN AND ANABEL

WORKING HOURS 10.00 – 12.00 и 15.00 – 17.00 | 15.05 - 15.09 |
Kindergarten club welcomes children between 4 and 12 years old.
DAY OFF: Aladin – Monday | Anabel - Tuesday

FITNESS CENTRE

WORKING HOURS 09.00 – 19.00 | 15.05 - 15.09 |

AMPHITHEATHER ARENA

LOOK FOR THE PROGRAMME IN YOUR HOTEL



TENNIS COURT

WORKING HOURS 09.00 – 21.00 | 01.06 - 15.09 |
Free of charge using of the court. If you do not have your own racket and balls, you may rent them for BGN 12.00 per hour.

MINI GOLF CLUB

WORKING HOURS 10.00 – 22.00 | 01.06 - 15.09 |
Free use of the mini-golf. To rent a stick and a ball, you should pay a refundable deposit of BGN 30.00.

MINI FUN FAIR

WORKING HOURS 18.00 - 21.00| DAY OFF Monday |
| 01.06 - 15.09 |
Free of charge mini train for children and adults, swings and carousel on the territory of the complex.

ADDITIONAL SERVICES OUTSIDE OF THE ALL INCLUSIVE BOARD

ON THE TERRITORY OF THE COMPLEX

A vacation on the sea without a party on the beach or a drink in the sunset at our exotic Beach bar is not a real vacation. We offer some additional ideas to make your stay even more pleasant.

BEACH BAR

WORKING HOURS 09.00 – 24.00 | 01.06 - 15.09 |
A variety of cocktails at the beach.



BOWLING

WORKING HOURS 16.00 – 24.00 | 01.06 - 15.09 |
One game – BGN 10.00 per person

VICTORIA SPA CENTRE

WORKING HOURS 09.00 – 21.00
Beauty treatments, massages and many other SPA therapies.

WINDSURF

WORKING HOURS 09.00 – 18.00
Only for licensed users. A paid course of training and international certificate is offered.

SAFE

Paid at reception – BGN 7.00 per day. The service is available only for the entire duration of the stay.

BILLIARDS

WORKING HOURS 09.00 – 21.00

PARKING

To make our complex paradise, we have organized parking spaces at the entrance of the resort. In the complex conventional cars are not used. Parking price – BGN 12 per day per car.

CHARGING STATION FOR ELECTROMOBILES

We are the first hotel chain in Bulgaria which offers this service at all its destinations.

OTHER

Telephone, taxi, rent-a-car, doctor.

