ROYAL CASTLE DESIGN & SPA

HB+

SUMMER 2021



OUR PROMISE

Our primary goal is to make your vacation an extraordinary memory.
For us, it is essential to know whether you need our special attention.
We will listen to you and find a solution. We offer many ways for you to share your opinion during your stay and after.
GUEST RELATIONS | guestrelations@victoriagroup.bg

IDENTIFICATION

All guests on All Inclusive board must be identified by their plastic bracelets.
RETURN | Upon leaving the hotel.
LOST | Fee 30.00 BGN.
Hotel plastic bracelets are required from all guests to access the main restaurant during the main meals (breakfast and dinner).

COVID-19 MEASURES

Our guests' safety is important to us, so our team accepted additional rules and anti-epidemic measures for prevention and control on the territory of the complex and the adjacent sites, all compliant and by the recommendations of health authorities.
ALL MEASURES | www.victoriagroup.bg/covid-19-measures/

Version: 12.01.2021. The hotel reserves the right to make changes.
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RESTAURANTS

MAIN RESTAURANT
Breakfast– 08.00 – 10.00 | Dinner –18.30 – 21.30
*If necessary, hourly sittings and extension of working hours will be applied to avoid crowding*Buffet, salads, soups, starters, main dishes, desserts, fruit, non-alcoholic beverages, beer, wine, coffee/tea at breakfast.

RESTAURANTS & BARS IN THE TERRITORY OF THE HOTEL
WITH AN EXTRA CHARGE

ITALIAN RESTAURANT CASTELO
Working hours: 18.00 - 23.30 |
Italian & International Cuisine |
Advance booking required

LOBBY BAR ZODIAK
Working hours: 08.00 – 21.00
Soft and alcoholic drinks

POOL BAR FOUNTAIN
Working hours: 09.00 – 23.00
Cocktails, refreshing soft and alcoholic drinks

SNACK & DRINKS | IN THE TERRITORY OF THE COMPLEX

GYROS | Cental Alley
Working hours: 10.00 – 17.00 | 01.06 - 15.09 |
Gyros

HOT-DOG & SPRING ROLLS | Cental Alley
Working hours:10.00 – 17.00 | 01.06 - 15.09 |
Hot dog and spring rolls / mini roll of crusts with filling /

BURGERS| Pool bar Royal Park
Working hours:10.30 – 17.00 | 01.06 - 15.09 |
Burgers

FORNETTI
Working hours: 10.00 – 16.30 | 01.06 - 15.09 |
Sweet and savory fornetti

GELATERIA| Cental Alley
Working hours: 10.00 – 16.30 | 01.06 - 15.09 |
Various types of ice cream

POOL BAR ATLANTIDA | Aqua Park
Working hours: 10.00 – 17.00 | 01.06 - 15.09|
Ice cream, beer and soft drinks, juices, tea, coffee, cappuccino, hot chocolate

POOL BAR | Hotel Royal Bay
Working hours: 10.30 – 17.00 | 01.06 - 15.09 |
Ice cream, beer and soft drinks, juices, tea, coffee, cappuccino, hot chocolate

POOL BAR | Hotel Royal Park
Working hours: 10.30 – 17.00 | 01.06 - 15.09 |
Ice cream, beer and soft drinks, juices, tea, coffee, cappuccino, hot chocolate

IMPORTANT! *Lobby bars at the hotels in the territory of the complex and places outside the ones mentioned here are not included in the package. They cannot be used by guests of the Royal Castle Hotel and HB + package.*

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POOL | IN THE TERRITORY OF THE HOTEL

SUNBED AND PARASOL | Working hours: 09.00 – 18.00
They are part of the HB + package and you can use them at the Royal Castle pool ,subject to availability.
All umbrellas and sunbeds are arranged according to the requirements of the Ministry of Tourism.

IMPORTANT! *Towels placed on sunbeds in advance are considered to be leftover, and our staff will remove them.*



SPORT & ACTIVITIES | IN THE TERRITORY OF THE HOTEL

FITNESS CENTER
Working hours: 09.00 – 19.00

TENNIS
Working hours: 09.00 – 19.00

SPA CENTER
Working hours:: 09.00 – 21.00
Free use of indoor pool, sauna, ice bucket.
Use with extra charge: salt lake, massages, beauty treatments, jacuzzi, steam bath



ANIMATION & ACTIVITIES | IN THE TERRITORY OF THE COMPLEX

ANIMATION | 01.06 - 15.06
Daily program with various entertaining activities for adults and children and evening animation includes various evening shows.
In connection with Covid-19, the animation will be held only outdoors!

AQUAPARK ATLANTIDA
Working hours:10.00 – 17.00 | 01.06 - 15.09
Sunbeds and umbrella at Aqua Park might be used free of charge, subject to availability.

CHILDREN CLUB
Working hours:
10.00 – 12.00 & 15.00 – 17.00| 01.06 - 15.09
Welcomes children between 4 and 12 years old
It will work with reduced capacity and physical distance
DAY OFF: Monday

TENNIS
Working hours: 09.00 – 21.00 | 01.06 - 15.09 |
Free of charge using of the court.

FITNESS CENTER & TABLE TENNIS
Working hours: 09.00 – 19.00 | 01.06 - 15.09 |

MINI GOLF
Working hours:
09.00 – 11.00 & 17:00 – 21:00 | 01.06 - 15.09 |
Free use of the golf course. Renting a stick and a ball - deposit of 30.00 BGN. Equipment is subject to availability.

OTHER SERVICES & ACTIVITIES

INTERNET
Free basic internet in the territory of the hotel

SAFE BOX
Free use of in-room safe

PARKING
Free for guests of Royal Castle / while stocks last /

MINI MARKET
Working hours: 09.00 – 20.00
Drinks, souvenirs and beach accessories

OTHERS
Telepfone, taxi, rent-a car, curency exchange, medical service

PET POLICY
The hotel allows dogs up to 5 kg. Paid at the reception - 10.00 BGN per day, per pet

CHANGES|
VERSION: 12.01. 2021.
The hotel reserves the right to make changes, including changing the dates and times of opening and closing of services and facilities.
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