CONTACT INFO

Field	Info
Website	http://victoriagroup.bg/royal-castle-design-spa-elenite
Phone number	35970018411
Reservation telephone	35970018411
Fax	N/A
E-mail	royalcastle@victoriagroup.bg | reservations.elenite@victoriagroup.bg

GENERAL INFO

Field	Info
Name of the hotel	Royal Castle Design & SPA
Category of the hotel / Number of Stars	5 stars
Does hotel have an official registration certificate ?	YES
Area of the hotel (m2)	2600m2
Year of building	2010
Year of last renovation	N/A
Number of Buildings	1
Number of Floors	9
Meal Concept/ Board	BB, HB
Hotel Description	Enjoy full summer relax in the boutique 5-star Royal Castle Design & Spa. This top-tier hotel will meet each and any of your requirements. During the day we offer a splendid beach and a choice of pools, aquatic park, tennis, squash, 50+ aesthetic treatments, massages and SPA, while the night comes with grand bars and secluded places for drinks, luxurious restaurants and a nocturnal piano bar.

LOCATION

Field	Info
Address	Royal Club Victoria, Elenite,Saint Vlas, 8259 Bulgaria
GPS Coordinates	42.706282, 27.811664
Distance to lifts	N/A
Distance from the airport	Airport Burgas - 36 km | Airport Varna - 107 km | Airport Sofia - 423 km
Distance from the centre	Sunny Beach - 9 km|Nessebar- 15 km|Bourgas - 45 km
Distance from the nearest town	Sunny Beach - 9 km|Nessebar- 15 km|Bourgas - 45 km
Distance to Bus line	
Distance to Beach	Beach Elenite - 350 m

SERVICES

Service	Yes/No	Free/ Paid	Info
Lifts	Yes		3
Pets	Yes	Paid	up to 5kg, 10 BGN per day
Daily cleaning of room	Yes	Free	
Change of towels (times per week)	Yes	Free	Every Day
Change of the bed linen	Yes	Free	Every Day
Laundry	Yes	Paid	
Dry Cleaning	Yes	Paid	
Safe at the Reception Desk	No		
Animation	No		
Shops	Yes	Paid	At the teritory of the complex, during the summer season (Grocery store, Souvenir shop, Clothing store)
POS terminal	Yes		
ATM	No		
Currency Exchange	Yes		on the territory of the complex during the summer season
Credit cards	Yes		Visa, MasterCard
Pharmacy	Yes		At the teritory of the complex, during the summer season
Rent-a-car	Yes	Paid	
Parking	Yes	Free	Subject to availability
Garage (free/chargeable, what price)	No		
Ski wardrobe	No		
Internet	Yes	Free	All Areas
Room Service	Yes	Paid	
Postal Service	Yes	Paid	
Doctor	Yes		At the teritory of the complex, during the summer season
Obligatory deposit on arrival (indicate price)	No		
Reception	Yes		24 h
Lugage Storage	Yes	Free	
Newspaper Sevice	No		
Flower & Fruit Service	No		

BUSINESS

Conference room Name	Free/Paid	Capacity	Size
Galaxy (Jupiter, Saturn, Venus)	Paid	150	346 m2
Jupiter	Paid	100	94m2
Saturn	Paid	130	157 m2
Venus	Paid	100	94m2
President	Paid	20	28 m2

Business Services	Yes/No	Info	Free/Paid
Business center	Yes		Paid
Technical Equipment	Yes	Multimedia, Screen, Sound System	Paid

RESTAURANTS

Restaurant Name	Meal Concept	Capacity	Working hours	Free/Paid
Royal Castle	A-la carte | Buffet	140 inside 40 garden		Depending on the Board
Castello	A-la carte	36 inside 40 garden		Depending on the Board
Rotonda	A-la carte | Buffet	100 inside 40 garden		Depending on the Board

BARS

Bar Name	Info	Capacity	Working hours	Free/Paid
Lobby Bar Zodiak				Paid
Cigar Bar Macanudo				Paid
English Bar Gerden Fusion				Paid
Pool Bar Fountain				Paid
Piano Bar Millenium				Paid
Pool Bar Fountain				Paid
Beach Bar (On the teritory of the complex during the summer season)	Cocktails, alcoholic and soft beverages, coffee and tea		09.00 – 24.00 h. | 01.06 - 15.09	Paid

POOL & SPA

Pools	Yes/No	Size	depth	Type	Free/Paid	Working hours
Indoor Pool	Yes	150 m3		Fresh Water, Heated	Free	
Outdoor Pool	Yes	150 m3		Fresh Water	Free	
Children Pool	No					

Service	Yes/No	Free /Paid	Info
Sunbeds and Umbrellas on the pool	Yes	Free	Subject to availability
Towels for the pool	Yes	Free	
SPA Centre	Yes	Free/Paid	
Beauty parlour	Yes	Paid	
Hairdresser's	Yes	Paid	
Fitness	Yes	Free	
Sauna	Yes	Free	
Steam bath	Yes	Free	
Turkish Bath	Yes	Paid	
Solarium	Yes	Paid	
Massage	Yes	Paid	
Jacuzzi	No		
Thalasso Center	No		
Adventure shower	Yes	Paid	
Salt Lake	Yes	Paid	
Garra rufa fish	Yes	Paid	

BEACH

Beach Name	Yes/No	Info	Distance	Public/Private	Type of the beach
Beach Elenite	Yes	Free	350 m	Private	Sand

Service	Yes/No	Free /Paid	Info
Sunbeds and Umbrellas on the beach	Yes	Free	Subject to availability
Towels on the beach	Yes	Free	

SPORT & ACTIVITIES

Service	Yes/No	Free/Paid	Info	Part of the Hotel/ Public	Working Hours
Tenis Court	Yes	Free	On the territory of the complex during the summer season. Tennis courts are free to use. Rackets and balls can be rented for BGN 12.00 per hour	Part of the Complex	09.00 – 21.00 h. 01.06 - 15.09
Badminton	No				
Squash	Yes	Free		Part of the Hotel	
Football	Yes	Free	On the territory of the complex during the summer season. Tennis courts are free to use.	Part of the Complex	
Mini Golf	Yes	Free	On the territory of the complex during the summer season. Mini golf course is free. Clubs and balls can be rented against a deposit of BGN 30.00.	Part of the Complex	10.00 – 22.00 h. 01.06 - 15.09
Chess	Yes	Free	On the territory of the complex during the summer season	Part of the Complex	
Golf	No				
Billiards	Yes	Paid	On the territory of the complex during the summer season	Part of the Complex	
Bowling	Yes	Paid	On the territory of the complex during the summer season	Part of the Complex	
Darts	Yes	Paid	On the territory of the complex during the summer season		
Bicycle Hire	Yes	Paid	On the territory of the complex during the summer season	Part of the Complex	
Lunapark (Mini amusement park)	Yes	Free	On the territory of the complex during the summer season	Part of the Complex	18.00 - 21.00 h. Day off - Monday 01.06 - 15.09
Aqua park	Yes	Free	On the territory of the complex during the summer season	Part of the Complex	09.00 – 18.00 h. 01.06 - 15.09
Cinema	No				
Aerobics	No				
Volleyball	No				
Skiing	No				
Ski equipment storage (with/without dryer of ski-boots)	No				
Hikes	No				
Electric games	Yes	Paid	On the territory of the complex during the summer season	Part of the Complex	

Water sports	Yes/No	Free/Paid	Info	Private or Public	Working Hours
Surf	Yes	Paid	On the territory of the complex during the summer season		
Other water sports	Yes	Paid	On the territory of the complex during the summer season		

ANIMATION

Type of Animation	Yes/No	Free/Paid	Info	Hours
Day Animation	No			
Night Animation	No			
Children Animation	No			
Languages				

CHILDREN

Service	Yes/No	Free/Paid	Info	Working hours
Kids chairs in the restaurant	Yes	Free		
Children menu	Yes	Paid	On request	
Children's animation	No			
Children's pool	No			
Children club	Yes	Free	On the teritory of the complex during the summer season. Club Aladdin and Club Anabel accepts children from 4 to 12 years of age.	10.00 – 12.00 h. & 15.00 – 17.00 h. 15.05 - 15.09 Day Off: Aladin - Monday |Anabel - Tuesday
Children's playground	Yes		On the territory of the complex during the summer season	
Babysitter (at request)	No			
Baby cot	Yes	Free	On request	

OTHER INFO

Service	Yes/No	Info
Disabled Room	No	
Disabled Access	No	
Non Smoking Rooms	Yes	
Smoking Areas	Yes	

TYPE OF ROOM

Services	Double Room	Studio	Studio Deluxe	Two Bedroom Suite	Design Suite Safari	Two Bedrooms Design Suite Hollywood	Vice-Presidential Design Suite Country	Presidential Design Suite Zodiac
Number of Rooms From this type	54	69	4	8	1	1	1	1
Room Size	26 - 30 m2	55 m2	60 m2	120 m2	220 m2	180 m2	180 m2	400 m2
Minimum Capacity	2	2	2	4	2	2	2	2
Maximum Capacity	2	3	2+1	4+1	2	4	2	2
Connecting Rooms	No	No	No	No	No	No	No	No
View	Park, Side Sea View, Sea View	Park, Side Sea View	Side Sea View	Park | Sea View	Park & Sea	Park & Sea	Park & Sea	Park & Sea

Type of premises	Bedroom | Bathroom	Bedroom | Living room with sofa | Bathroom	Bedroom | Soft furniture | Business area with a desk | Kitchen corner with a dining table |	Two bedrooms |Day tract | Business area with a desk | Two bathroom	One bedroom| Day tract| Three bathrooms / Relax zone with a fireplace/ Dining corner	Two bedrooms | Day tract | Relax area with soft furniture as an extension to one of the bedrooms | Dining corner | Two bathrooms|	Bedroom | Day tract | Relax area with fireplace |Dining corner | Two bathrooms	Office | Living Room| Relax zone| Kitchen| Dining Area | Bedroom|
Type of beds	King	King	King	Round or standard King	King	King	King	King
Sofa Bed/ Chair	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
How many bathroom	1	1	1	2	3	2	2	1
How Manu Toilets	1	1	1	2	2	2	2	2
How many bedrooms	1	1	1	2	1	2	1	1
Relax Area	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Working desk	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Balcony/Terace	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Hairdryer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
TV	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Cable / Satellite	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Paid channels	No	No	No	No	No	No	No	No
CD or DVD Player	No	No	No	No	No	No	No	No
Air-conditioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Floor covering	Carpet	Carpet	Carpet	Carpet	Carpet	Carpet	Carpet	Carpet
Internet in the room	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free
Safety Box	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free
Mini Bar	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid
Refrigerator	No	No	No	No	Refrigerated wine cabinet	Refrigerated wine cabinet	Refrigerated wine cabinet	Refrigerated wine cabinet
Electric kettle	No	No	No	No	No	No	No	No
Coffee Machine	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Kitchen	No	No	No	No	No	No	No	Yes
Dining Table	No	No	Yes	No	Yes	Yes	Yes	Yes
Fireplace	No	No	No	No	Yes	No	Yes	Yes
Private Pool	No	No	No	No	No	No	No	No
Jacuzzi	No	No	No	No	Yes	Yes	Yes	Yes
Sauna	No	No	No	No	Yes	Yes	Yes	Yes
Steam Bath	No	No	Yes	Yes	Yes	Yes	Yes	Yes
Study Room/Office	No	No	Yes	No	No	No	No	Yes
Bidet	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Shower or Bathtub	Both	Both	Both	Both	Both	Both	Both	Both
bathrobes and slippers	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Toiletries	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ironing board	At reception	At reception	At reception	At reception	At reception	At reception	At reception	At reception
Iron	At reception	At reception	At reception	At reception	At reception	At reception	At reception	At reception