

ULTRA ALL-INCLUSIVE 2022

Hotel Royal Castle

OUR PROMISE

Making your stay a wonderful memory is our primary goal.
We need to know if you need our extra attention.
We will listen to you and look for a solution.
You have the opportunity to share your assessment during your stay and after leaving!
GUEST RELATION: guestrelations@victoriagroup.bg

IDENTIFICATION

All guests on Ultra All-Inclusive board must be identified by their plastic bracelets.
RETURN | When leaving the hotel
LOST BRACELET | Fee of 30.00 BGN

COVID-19 MEASURES

All guests of Royal Castle Design & SPA must provide a European green COVID certificate. All employees have been vaccinated, successfully recovered, or have a valid PCR test in accordance with the deadlines described by the authorities. Additional measures have been introduced on-site to limit the spread of Covid-19.
ALL MEASURES | www.victoriagroup.bg/covid-19-measures/

RESTAURANTS

MAIN RESTAURANT & TERRACE ROYAL CASTLE

7.30 –10.00 h | 12.30 –14.30 h | 18.30 –21.30 h |

PART OF THE CONCEPT

Modern, elegant, design location where **breakfast, lunch, and dinner** are served on a buffet with show-cooking and carving capabilities.

Lunch Beverages: beer, wine, soft drinks

Dinner Beverages: beer, wine, alcoholic and soft drinks

ITALIAN RESTAURANT |

18.00 – 22.00 h | 10 JUNE – 10 SEPT |

PART OF THE CONCEPT *

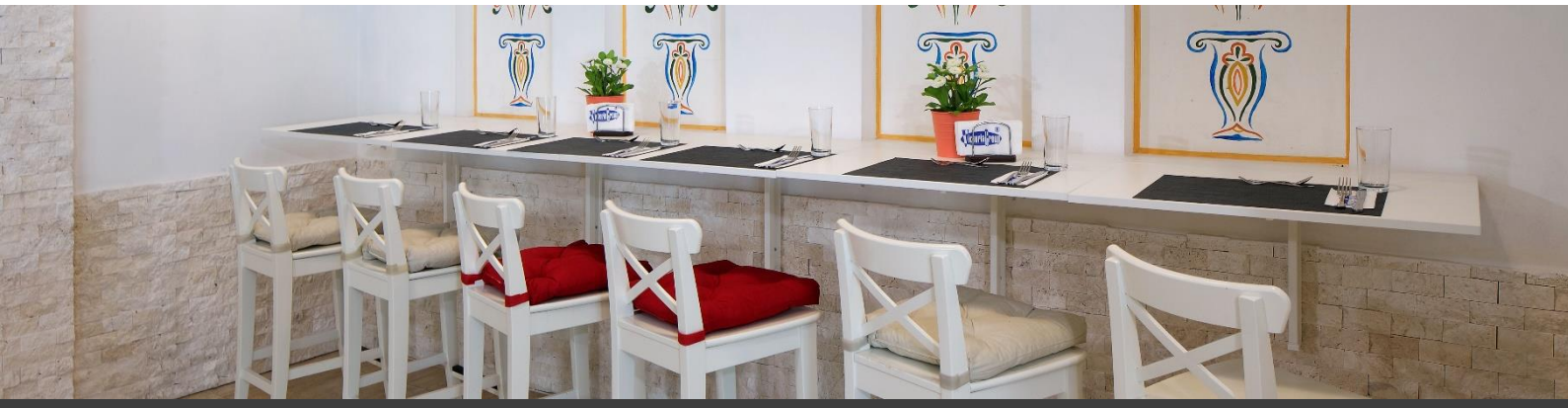
A-la-cart Restaurant **located at the beach promenade**, offer a fine selection of pizzas, pasta and antipasti.

Beverages: beer, wine, local alcoholic and nonalcoholic drinks

SNACK RESTAURANT

10.00 – 18.00 h | 21.00 – 01.00 h | PART OF THE CONCEPT

Sandwiches, salads, fresh fruit and desserts



* HOW TO BOOK A-LA CARTE RESTAURANT

A-la-carte restaurant becomes a part of your All-Inclusive program **with minimum4 nights.**

Reservations are required. Reservations should be made by 11:00 h at the hotel's reception and is based on restaurant occupancy.

FROM 4 TO 7 NIGHTS | 1 visit

FROM 8 TO 15 NIGHTS | 2 visits

OVER 15 NIGHTS | 3 visits

IMPORTANT: A-la-carte restaurants seats are limited and are subject to availability

COVID-19

The food is served on a buffet by the Ministry of Health requirements for the operation of hotels and restaurants in conditions of an epidemic.

BARS

LOBBY BAR ZODIAK

09.00 – 21.00 h |

PART OF THE CONCEPT

Variety of imported alcoholic, soft drinks, hot drinks and cocktails.

POOL BAR FOUNTAIN

10.00 – 00.00 h |

PART OF THE CONCEPT

Variety of imported alcoholic, soft drinks, hot drinks and cocktails.

LOUNGE CLUB MACANUDO

PRIOR REQUEST | EXTRA CHARGE

Offers a wide selection of highest-end imported alcoholic beverages, soft and hot drinks.

PIANO BAR MILLENNIUM

PRIOR REQUEST | EXTRA CHARGE

Wide selection of imported alcoholic, soft drinks and cocktails.

THE CASTLE WINERY

PRIOR REQUEST | EXTRA CHARGE

Exclusivity seekers welcome! Winery with access to over 500 boutique bottles of high-end wine.



SNACK



DAILY SNACK RESORT POINTS | PART OF THE CONCEPT

While you are on the beach or just walk around the resort, you have snack & drinks points everywhere.

These are all part of the Ultra All-Inclusive Concept.

BURGER SNACK POINT

10.00 – 17.00 h | 01 JUNE – 10 SEPT |

PART OF THE CONCEPT

Promenade

GYROS SNACK POINT

10.00 – 17.00 h | 10 JUNE – 10 SEPT |

PART OF THE CONCEPT

Promenade

HOT DOG SNACK POINT

10.00 – 17.00 h | 10 JUNE – 10 SEPT |

PART OF THE CONCEPT

Promenade

FORNETI SNACK POINT

10.00 – 17.00 h | 10 JUNE – 10 SEPT |

PART OF THE CONCEPT

Promenade

AQUA PARK SNACK & DRINK POINT

10.00 – 17.00 h| 01 JUNE – 10 SEPT | PART OF THE CONCEPT

At the Aquapark location

Beverages: beer, soft and hot drinks

HOTELS LOBBY BAR

10.00 – 00.00 h | AS PER THE HOTELS OPERATION DATES| PART OF THE CONCEPT

Each hotel at Elenite Resort

Beverages: local alcoholic, soft and hot drinks, beer and wine.

WATER FUN

OUTDOOR POOL & BEACH

09.00 – 18:00 h | SUBJECT TO AVAILABILITY | **PART OF THE CONCEPT**

Outdoor pool with free sun loungers and parasols arranged according to the requirements of the Ministry of Tourism. Free access to the beach / **unguarded** /.

IMPORTANT: Towels placed on sunbeds in advance are considered to be forgotten, and our staff will remove them.

AQUA PARK ATLANTIDA

10.00 – 18.00 h | 01 JUNE – 10 SEPT | **PART OF THE CONCEPT**

Complimentary aqua park access with 4 slides and separate kids' section with proper age slides. Aqua Park has 3 outdoor pools with a complimentary sunbed and umbrella **/subject to availability/.**



FUN

We have 3 main areas of the entertainment concept: music events and parties, sports entertainment, and children's entertainment with professional animators. Choose the best for you!

In connection with Covid-19, all the events will be held only outdoors!

AMPHITEATRE ARENA

CHECK ACTIVITY CALENDAR |

PART OF THE CONCEPT

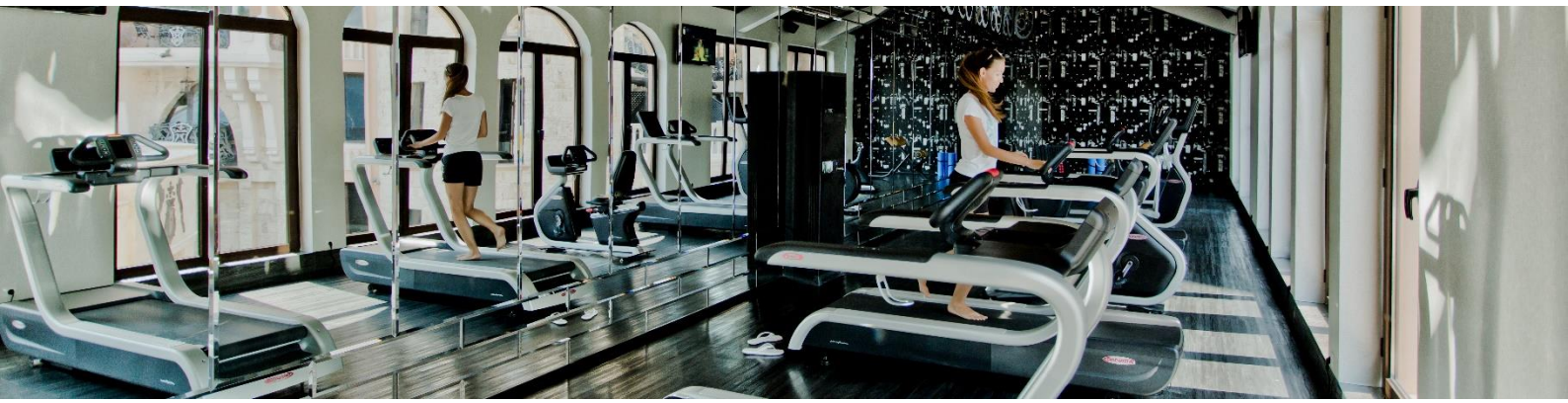
Shows & concerts

SPORT

DAY ACTIVITIES
CHECK ACTIVITY CALENDAR |
PART OF THE CONCEPT
Daily activities on the complex's territory, such as: Zumba, Yoga, Aqua Aerobics and others.

TENNIS ROYAL CASTLE & MINIGOLF ROYAL PARK
09.00 – 21.00 h | 01 JUNE – 15 SEPT |
PART OF THE CONCEPT
Equipment also available.

FITNESS ROYAL CASTLE
09.00 – 19.00 h | PART OF THE CONCEPT



KIDS FUN

CHILDREN CLUB
In the territory of the resort
10.00 – 12.00 h & 15.00 – 17.00 h |
01 JUNE - 10 SEPT |
PART OF THE CONCEPT
Children between 4 and 12 years old
DAY OFF: Monday

DAY & EVENING ANIMATION
In the territory of the resort
CHECK ACTIVITY CALENDAR |
01 JUNE - 10 SEPT |
PART OF THE CONCEPT
Variety of fun day & evening activities.

SPA & RELAX

SPA CENTER
09.00 – 21.00 h | PART OF THE CONCEPT
Free use of indoor pool, sauna, ice bucket
EXTRA CHARGE: Salt Lake, massages, beauty treatments, Jacuzzi, steam bath, hamam

OTHER SERVICES

INTERNET
PART OF THE CONCEPT

Free base internet in the territory of the hotel

PARKING
PART OF THE CONCEPT

Free for guests of Royal Castle **/SUBJECT TO AVAILABILITY/.**

MINI MARKET
09.00 – 20.00 h | EXTRA CHARGE

Drinks, souvenirs and beach accessories at the territory of the resort

OTHER
EXTRA CHARGE

Telephone, taxi, rent-a car, currency exchange, medical service

PET POLICY
EXTRA CHARGE

The hotel allows dogs up to 5 kg. Must be paid at the reception - 25.00 BGN per day

CHANGES | VERSION: 31.01. 2022.

The hotel reserves the right to make changes, including changing the dates and times of opening and closing of services and facilities. Please always check if this is the latest version at: www.victoriagroup.bg/hotel-packages-descriptions/?lang=en

