WAVE RESORT - ULTRA ALL INCLUSIVE CONCEPT 2023

FOOD SERVICE

- 07:30 - 10:00 – Breakfast - "Salt & Pepper" Main Buffet Restaurant - Buffet
- 10:00 - 12:30 - Late Breakfast - Bistro Bar
- 11:00 – 17:00 – Snack Amphi Avenue Food corner (open between 1.06-15.09)
- 12:30 – 14:00 – Lunch - "Salt & Pepper" Main Buffet Restaurant - Buffet
- 14:00 - 18:00 - Snack - Bistro Bar
- 18:00 - 21:00 - Dinner - "Salt & Pepper" Main Buffet Restaurant – Buffet
- 18:30 – 22:00 – Dinner – À la carte Restaurants: "Lavanda" – Bulgarian Restaurant, "Oliva" – Mediterranean Restaurant (Availability permitting. Reservation is required).
- 21:00 - 07:30 Night time Snack - Bistro Bar

BEVERAGE SERVICE (There is no alcohol service for persons under 18 years)

- 08:30 - 23:00 - Lobby Bar – Local and Selected Imported Alcoholic Drinks, bottled beer, Soft & Hot drinks
- 10:00 - 12:30, 14:00 - 18:00 and 21:00 – 07:30 - Bistro Bar - Beer, Wines, Soft & Hot drinks
- 10:00 - 18:00 - Pool Bar - Local alcoholic drinks, Soft & Hot drinks (open 15.05 -15.09)
- 10:00 – 18:00 – Beach Bar – Beer, Wine, Soft & Hot drinks (open 01.06 -15.09)
- 10:00-18:00 and 21:00-23:00 – Cocktail Bar - Local alcoholic drinks, Soft & Hot Drinks, Cocktails (open between 01.06 -15.09)
- 12:30 – 14:00 and 18:00 – 21:00 - "Salt & Pepper" Main Buffet Restaurant – Local and selected Imported alcoholic drinks, Beer, Wine, Soft & Hot Drinks, Orange juice and smoothies
- 18:30 – 22:00 – À la carte Restaurants – Local and Selected Imported Alcoholic Drinks, bottled Beer and Wine, Soft & Hot drinks

SERVICES INCLUDED IN THE PRICE:

- At the Wellness center the Indoor pool (operating in April, May and October), Gym, Finnish Sauna, Herbal Sauna, Steam Bath, Turkish bath (Hamamm) (15:00 – 18:00 o'clock, only if there are no treatments scheduled in advance).
- Mini Aqua Park with opening hours of the water attractions and slides - 9:00 -12:00 and from 14:00 – 17:00.
- Daily refill of the Mini-bar with water, soft drinks beer and snaks
- One Dinner in one of the À la carte Restaurants: "Lavanda" – Bulgarian or "Oliva" – Mediterranean, once per stay if the stay is minimum 7 nights. Reservation is required. To book your table, please contact our Concierge Desk between 09:00-11:00 and 15:00 – 17:00 o'clock. Reservations are subject to availability.
- Free wireless internet connection is available in the main building.
- Free safety box is available at all guest rooms.
- Extra toiletries are available upon request at the Reception.
- Ironing room, located on level 1 (Reception floor). Ironing in the room is not allowed for safety reasons.
- Free parking upon availability in the designated parking areas

SERVICES, SUBJECT TO CHARGE:

- Premium Selection of Beverages is available in the À la carte Restaurants and in the Lobby Bar.
- Premium Breakfast in À la carte Restaurant from 8:30 until 10:30am. Cover fee in extent of 20.00 BGN per person applies. To book your table, please contact our Concierge Desk. The reservations are subject to availability.
- Upon reservations at "Ginger" – Asian, "Lavanda" – Bulgarian and "Oliva" – Mediterranean À la carte Restaurants, a "Cover Fee" in extent of 30.00 BGN per person applies for those guests, who have booked a stay of 6 overnights or less. All guests, whose stay is 7 nights or longer, are entitled to one free Dinner at "Lavanda" – Bulgarian or "Oliva" – Mediterranean À la carte Restaurants. For reservations, please contact the Concierge Desk between 09:00-11:00 and 15:00–17:00: The reservations are subject to availability.
- SPA and Cosmetic procedures, Massages and Therapies, Hamamm treatments in the Wellness Centre.
- If you wish to retain your room after 12:00 noon on the day of departure, late check-out rates apply. (The service depends on the room availability).
- Laundry and Dry Cleaning Services. The price list is available in your wardrobe/walk-in closet.
- Baby Stroller for rent. The service is subject to charge in extent of 10.00 BGN per day.
- Water sports at the Beach
- Round the clock Medical service.

GENERAL TERMS AND CONDITIONS

- In order to receive the full spectrum of the Ultra All Inclusive services, the guests must wear their ID bracelets at all times.
- Check-in is after 14:00 o'clock; Check-out is until 12:00 noon.
- Beach towels are available daily from 08:00 to 19:00 in the Wellness Centre. A Beach Towel card is required to receive a towel.
- The use of Bluetooth or similar speakers is strictly prohibited.
- The Air conditioner (A/C) in the room is only working when the balcony door is firmly closed.
- Smoking is strictly prohibited in the rooms as well as all public areas, except in the designated smoking areas.
- The Hotel cannot be held responsible in case of loss, damage or theft of belongings.
- In case of a room key-card or a beach towel card is lost, a compensatory fee of 20 BGN is chargeable to the guests' account.
- A 24/7 CCTV is in operation in all public areas for security reasons.
- The Management retains the right to alter the terms and the hours of operation of all the facilities of the hotel.