HOTEL FACTSHEET 2022

HOTEL: HOTEL BALNEO & SPA AZALIA					**RESORT: Sts. Constantine and Helena**
Address: Bulgaria, Varna, Sts. Constantine and Helena resort - 9006			**LOCAL CATEGORY: 4***		
			e-mail: reservations@azaliahotel.com		
Telephone: +359 52 358 888			**web page: azaliahotel.com**		
	YES	**NO**	**FREE**	**EXTRA CHARGE**	**REMARKS**
LOCATION					
greenery around hotel	X				
hotel's garden		X			
distance to the town centre (km)	**11**				
distance to the beach (m)	**0**				directly on the beach
shuttle bus to the beach		X			
shuttle bus to the centre		X			
HOTEL GENERAL INFORMATION					
year of building	**2004**				
year of last reconstruction	**2019**				
number of floors	**9**				
number of lifts	**3**				
number of rooms	**237**				
special rooms for disabled guests	X				only one room on the first floor
disabled guests' general amenities	X				
air-conditioning in public places	X				
guarded car park		X			
parking lot	X				unattended, with limited capacity
credit cards accepted	X				Visa, Master Card, American Express
pets allowed		X			
shops	X				
laundry	X			X	
public beach	X		X		
sunbeds on the beach	X		X		
sunshades on the beach	X		X		
beach towels	X		X		
Wi-Fi in common areas	X		X		
RECEPTION					
check-in time	**after 15:00 o'clock**				
check-out time	**till 11:00 o'clock**				
exchange desk	X				
safety deposit box	X			X	
room service	X			X	
rent-a-car	X			X	
iron available	X		X		
other					

	YES	NO	FREE	EXTRA CHARGE	REMARKS
FOOD & BEVERAGES					
breakfast	X		X		buffet 07:30 - 10:30
lunch	X		X		buffet 12:30 - 14:30
dinner	X		X		buffet 18:00 - 21:00
lobby bar	X				included in the AIU coffee/ tea, cakes, snacks 10:30 - 18:00
pool bar	X				
beach bar					
main restaurant					buffet table, at least 3 thematic buffets per week, Bulgarian, Asian, Mediterranean, Tex-Mex, Oriental
restaurant a-la-carte	X			X	
breakfast hall only		X			
Local and selected imported alcoholic drinks, draft beer and soft drinks from machine 10:30 – 23:00; Beverages are served 24 hours except strong spirits, which are served between 23:00 and 10:30 but only against extra charge.					
ROOMS					
DBL STANDARD ROOM	**YES**	**NO**	**FREE**	**EXTRA CHARGE**	**REMARKS**
aprox. sq.m					**25 sq.m.**
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X			X	
minibar	X			X	
safety deposit box					
sea view	X				sea view supplement
Internet (wireless)	X			X	
balcony	X				
furniture on the balcony	X				
extra bed in a room (what type)	X				fold-out bed
2nd extra bed possibility		X			
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	**carpet**				
DBL FAMILY ROOM	**YES**	**NO**	**FREE**	**EXTRA CHARGE**	**REMARKS**
aprox. sq.m					**25 sq.m.**
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X			X	
minibar	X			X	
safety deposit box					
sea view	X				
Internet (wireless)	X			X	
balcony	X				
furniture on the balcony	X				
extra bed in a room (what type)	X				

	YES	NO	FREE	EXTRA CHARGE	REMARKS
2nd extra bed possibility	X				
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	**carpet**				
DBL DELUXE ROOM	**YES**	**NO**	**FREE**	**EXTRA CHARGE**	**REMARKS**
aprox. sq.m					**28 sq.m.**
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X			X	
minibar	X			X	
safety deposit box					
sea view	X				
Internet (wireless)	X			X	
balcony	X				
furniture on the balcony	X				
extra bed in a room (what type)	X				fold-out bed
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
BATHROOM					
aprox. sq.m					…. sq.m
bathtub	X				
shower	X				walk-in shower
bidet		X			
hairdryer	X				
phone	X				
towels	X				
bathrobe	X				
slippers		X			
SPORTS & ACTIVITIES					
outdoor swimming pools	X		X		720 sq.m., **no water heating**
Triple outdoor pool					sports, swimming and animation activities
Pool with two waterslides					
One kids pool and one baby pool					
sunbeds by the pool	X		X		
umbrellas by the pool	X		X		
indoor swimming pool	X		X		177 sq.m., **thermal water**, no children section in indoor pool.
Gym	X		X		
table tennis	X		X		

	YES	NO	FREE	EXTRA CHARGE	REMARKS
CHILDREN					
baby cot	X		X		on request
high chairs in the restaurant	X		X		
kid's corner in restaurant					
separate outdoor children's pool	X		X		18 sq.m., **water heated at temperature 31 °C**
water slides/outdoor swimming pool	X		X		
child section/indoor swimming pool					
baby sitting		X			
kids club	X				from 4 to 12 years, 6 times a week, half a day
animation for children	X		X		included in the AIU
playground					
SPA CENTRE					
	YES	NO	FREE	EXTRA CHARGE	REMARKS
massage	X			X	
beauty saloon	X				
hairdresser	X			X	
solarium		X			
jacuzzi	X		X		indoor swimming pool
sauna	X		X		
steam bath	X		X		
turkish bath		X			
medical help	X			X	
ENTERTAINMENT					
entertainment programme for adults and children	X				6 days a week
night club/disco		X			
conference hall	X			X	
amphitheatre					