CONTACT INFO

Field	Info
Website	http://victoriagroup.bg/hotel-pamporovo/
Phone number	35970018411
Reservation telephone	35970018411
Fax	
E-mail	pamporovo@victoriagroup.bg

GENERAL INFO

Field	Info
Name of the hotel	Pamporovo
Category of the hotel / Number of Stars	5 stars
Does hotel have an official registration certificate ?	YES
Area of the hotel (m2)	16000m2
Year of building	2001
Year of last renovation	2015
Number of Buildings	1
Number of Floors	7
Meal Concept/ Board	BB, HB
Hotel Description	Make your ski vacation or winter holiday in the 5* Hotel Pamporovo. Dive in the dazzling mountain landscape seen from our generously furnished rooms and apartments looking at unsurpassed scenery. Located at the heart of the winter resort Rhodope and just 600 meters from ski zone Studenets–Snezhanka, the hotel will enable you spend the bulk of the day doing winter sports, finish off the day by relaxing in SPA treatments and massage and forget any spells of cold weather in our heated indoor pool, sauna, Jacuzzi and steam bath. Various restaurants and bars in the hotel offer a wide choice of gourmet specialties and selected drinks. With its three lanes and a sport bar, the bowling hall of Hotel Pamporovo offers additional opportunities for emotions and active relaxation. Evenings can be wound up at the luxurious and elite Night Club, equipped with most advanced sound/ lighting systems and special effects. In addition, Hotel Pamporovo offers a conference hall with 100 seats, which makes a perfect venue for corporate events, workshops, conferences and business meetings.

LOCATION

Field	Info
Address	Pamporovo Resort Complex 4870, Bulgaria
GPS Coordinates	41.655653, 24.690765
Distance to lifts	Lift Studenetz 1 - 500 m
Distance from the airport	Airport Plovdiv - 73, 4 km Airport Sofia - 229 km Airport Burgas - 309 km
Distance from the centre	100 m
Distance from the nearest town	Chepelare - 10km/ Smolyan - 20km, Plovdiv- 81,8 km
Distance to Bus line	
Distance to Beach	

SERVICES

Service	Yes/No	Free/ Paid	Info
Lifts	Yes		
Pets	Yes	Paid	up to 5kg, 10 BGN per day
Daily cleaning of room	Yes	Free	
Change of towels (times per week)	Yes	Free	every other day
Change of the bed linen	Yes	Free	twice per week
Laundry	Yes	Paid	
Dry Cleaning	Yes	Paid	
Safe at the Reception Desk	Yes	Paid	
Animation	Yes	Free	
Shops	Yes	Paid	In the hotel
POS terminal	Yes		
ATM	Yes		
Currency Exchange	Yes		
Credit cards	Yes		Visa, MasterCard
Pharmacy	No		
Rent-a-car	Yes	Paid	
Parking	Yes	Free	Subject to availability
Garage (free/chargeable, what price)	No		
Ski wardrobe	Yes	Free	
Internet	Yes	Free	All Areas
Room Service	Yes	Paid	
Postal Service	Yes	Paid	
Doctor	No		
Obligatory deposit on arrival (indicate price)	No		
Reception	Yes		24 h
Lugage Storage	Yes	Free	
Newspaper Sevice	No		
Flower & Fruit Service	No		

BUSINESS

Conference room Name	Free/Paid	Capacity
EVREDICA	Paid	150

Business Services	Yes/No	Info	Free/Paid
Business center	Yes		Paid
Technical Equipment	Yes	Multimedia, Screen	Paid

RESTAURANTS

Restaurant Name	Meal Concept	Capacity	Working hours	Free/Paid
Orpheus	A-la carte		7.00 - 23.00	Depending on the Board
Perelik	Buffet table		7.30-10.00; 18.30-21.00	Depending on the Board

BARS

Bar Name	Info	Capacity	Working hours	Free/Paid
Lobby Bar			07:00 - 24:00 h	Paid
Whiskey Bar			16:00 - 23:00 h	Paid
Irish Bar			16:00 - 23:00 h	Paid
Bowling Bar			16:00 - 23:00 h	Paid
Night Club			22:00 - 04:00 h	Paid

POOL & SPA

Pools	YES/NO	Size	depth	Type	Free/Paid	Working hours
Indoor Pool	Yes	115 m2		Fresh Water, Heated	Free	9.00 -21.00 h
Outdoor Pool	No					
Children Pool	No					

Service	Yes/No	Free /Paid	Info
Sunbeds and Umbrellas on the pool	Yes	Free	
Towels for the pool	Yes	Free	
SPA Centre	Yes	Paid	
Beauty parlour	Yes	Paid	
Hairdresser's	Yes	Paid	
Fitness	Yes	Free	
Sauna	Yes	Free	
Steam bath	Yes	Free	
Hamam	Yes	Paid	
Solarium	No		
Massage	Yes	Paid	
Jacuzzi	Yes	Free	
Thalasso Center	No		

SPORT & ACTIVITIES

Service	Yes/No	Free/Paid	Info	Private or Public	Working Hours
Tenis Court	No				
Badminton	No				
Squash	No				
Football	No				
Mini Golf	No				
Chess	No				
Golf	No				
Billiards	Yes	Paid			
Bowling	Yes	Paid			
Darts	No				
Bicycle Hire	No				
Lunapark	No				
Aqua park	No				
Cinema	No				
Aerobics	No				
Volleyball	No				
Skiing	Yes			Public	
Ski equipment storage (with/without dryer of ski-boots)	Yes	Free	Subject to availability		
Hikes	Yes	Paid		Public	
Electric games	No				

Water sports	Yes/No	Free/Paid	Info	Private or Public	Working Hours
Kanu/Kajak	No				
Surf	No				
Canoe	No				
Diving	No				
Parasailing	No				
Snorkeling	No				
Sailing	No				

ANIMATION

Type of Animation	Yes/No	Free/Paid	Info	Hours
Day Animation	Yes	Free		10.00 - 12.00 h; 16.00-18.00 h; 20.00 - 21.00 h
Night Animation	No			
Children Animation	Yes	Free		
Languages				

CHILDREN

Service	Yes/No	Free/Paid	Info	Working hours
Kids chairs in the restaurant	Yes	Free		
Children menu	Yes	Paid	On request	
Children's animation	Yes	Free		
Children's pool	No			
Kids Club	Yes	Free	Children room. from 4 to 12y.old	10.00 - 12.00 h; 16.00-18.00h ; 20.00 - 21.00 h
Children's playground	No			
Babysitter (at request)	No			
Baby cot	Yes	Free	On request	

OTHER INFO

Service	Yes/No	Info
Disabled Room	No	
Disabled Access	No	
Non Smoking Rooms	Yes	
Smoking Areas	Yes	

TYPE OF ROOM

Services	Single Room	Double Balcony	Double No Balcony	Studio	Suite	Deluxe Suite	Presidential Suite
Number of Rooms From this type2	5	68	102	17	11	5	1
Room Size	25 m2	37 m2	34 m2	45 m2	64 m2	64 m2	80 m2
Minimum Capacity	1	1	1	2	2	2	2
Maximum Capacity	1	2+1	2+1	2+2	3+1	2	2
Connecting Rooms	No	No	No	No	No	No	No
View	Mountain	Mountain	Mountain	Mountain	Mountain	Mountain	Mountain
Type of premises	Bedroom and Bathroo	Bedroom and Bathroom	Bedroom and Bathroom	Bedroom Relax corner / Bathroom	Bedroom / Living room / Bathroom	Bedroom/ Living Room / Bathroom	Bedroom / Living Room / Dinning Room/
Type of beds	Double bed (bedroom)	Twin beds or King (twin connected)	Twin beds or King (twin connected)	King (twin connected)	King (twin connected)	King	Round bedroom
Sofa Bed/ Chair	No	Yes	Yes	Yes	Yes	Yes	Yes
How many bathroom	1	1	1	1	2	1	2
How many bedrooms	1	1	1	1	1	1	1
How many toilets	1	1	1	1	2	2	2
Relax Area	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Working desk	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Balcony/Terace	Yes	Yes	No	No	Yes	Yes	Yes
Hairdryer	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	Yes
TV	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Cable / Satellite	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Paid channels	No	No	No	No	No	No	No
CD or DVD Player	No	No	No	No	No	No	No
Air-conditioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Floor covering	Carpet	Carpet	Carpet	Carpet	Carpet	Carpet	Carpet
Internet in the room	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free	Yes, Free
Safety Box	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid
Mini Bar	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid	Yes, Paid
Refrigerator	No	No	No	No	No	No	No
Electric kettle	No	No	No	No	No	No	No
Coffee Machine	No	No	No	No	No	No	Yes
Kitchen	No	No	No	No	No	No	Yes
Fireplace	No	No	No	No	No	No	Yes
Private Pool	No	No	No	No	No	No	No
Jacuzzi	No	No	No	No	No	No	Yes
Sauna	No	No	No	No	No	No	Yes
Steam Bath	No	No	No	No	No	No	No
Study Room/Office	No	No	No	No	No	No	No
Bidet	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Shower or Bathtub	Both	Both	Both	Both	Both	Both	Both
bathrobes and slippers	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Toiletries	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ironing board	At reception	At reception	At reception	At reception	At reception	At reception	At reception
Iron	At reception	At reception	At reception	At reception	At reception	At reception	At reception